



April 6, 2020

To: Casco Customers
Subject: Policy Change

Dear Valued Customer:

Please note the updated terms and conditions that will affect any orders placed on or after April 6, 2020.

*"Items connected to increased demand due to natural disasters, government action, acts of war or terrorism, material shortages, accident, pandemic, or like situations will not be considered for return, **and orders for such items cannot be cancelled after 10 days of Seller's receipt.**"*

All open orders are eligible for cancellation up to April 10, 2020.

The purpose of this updated language is to encourage responsible product distribution and the appropriate allocation of Casco resources.

For up-to-date information on product availability and lead times, please contact us at 800-551-8787.

Thank you for your business.

Stay safe and healthy.

Doug Schaumburg
Owner, Casco Industries